



Frequently Asked Questions

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15 June 2007

Model	Question	Solution
TM8100	Why can I not change the firmware to an earlier version to match my customers existing firmware.	Due to a change in Hardware components new TM8100 radios with Serial No 192xxxxx (NOTE the serial number is still to be confirmed.) and above with Firmware V2.13 from the factory, these can NOT be downgraded to earlier Firmware versions, including customer specials ie: Raywood. V2.13 now contains the Raywood ASCII commands. See TN-1152a-SR or TN-1221c-SR for details.
Taitworld support access	I can no longer get access to the Australian Support site	If you are having any trouble getting access, please feel free to contact Alistair or myself and we will correct this ASAP.
EMAIL support info	Please advise us when you change your email address so that we can update our records. Equally important is when staff members leave or new staff members join and need access to our email support.	
T800 T2000 T3000 T5000 TB7000 TM8000 TB8000 TM9000 TB9000 TP9000	Which programming lead do I use?	<p>We get asked this often. The simple answer is that the T2000 lead (T2000-A19) (now superseded by the TPA-SV-006) will do all models except the T800, TB8000/9000 products.</p> <p>The T5000/ORCA uses this lead, by requires an adaptor (TOPA-SV-012).</p> <p>The T800 has it's own lead (T800-01-0002) or with the universal interface (T800-01-0003).</p> <p>The TB8000/9000 uses a simple 9 pin serial cable.</p> <p>The TP9100 lead (TPA-SV-006) is similar to the T2000 lead, but works with the new 3.3 volt logic. It can however be used as a replacement for the T2000 lead.</p> <p>The TP9100 requires the adaptor (TPA-SV-007).</p>